TELKO

Creators of TECDIS

Support procedure:
SSE 14

Error messages containing the error identification **SSE 14**, indicate that the system has recorded a false date. The part of TECDIS that gives the error is a safety mechanism to prevent use of expired chart licenses by using false system dates. Note that the error also may occur if the encrypted date file has become corrupted (data is lost or damaged).

Follow these instructions to rectify SSE14 errors:

1. Place the attached file **TEMP.DAT** on a **TECDIS Service Key**
2. **Insert** the Service Key in to the TECDIS unit, and wait for **Service Mode** to appear.
3. **Turn off** the TECDIS program
4. Now you have access to **Windows desktop**.
5. Open **(My) Computer**, and find the **USB drive**.
6. **Copy** the TEMP.dat file to the following folder:
   - C:/Program Files/TECDIS/S63SYS/
7. When you are performing the copy, you will be asked what to do with the old file. Select **Delete**.
8. When finished, **remove** the Service Key and **restart** the unit.
9. **Test S63 Chart Loader**, and verify that SSE14 does not appear.

If the steps above do not fix the issue, contact Furuno Norway or Telko Support for further guidance.

Furuno Norway: service@furuno.no
Telko Support: support@telko.no

Best regards
Telko Support Team